

SCRUTINY REVIEW OF DAY SERVICES FOR OLDER PEOPLE

PORTFOLIO RESPONSIBILITY: SOCIAL CARE ADULTS

CABINET

22 JANUARY 2009

Wards Affected

County-wide

Purpose

To consider the response to the recommendations arising from the scrutiny review of day services for older people.

Key Decision

This is not a Key Decision.

Recommendation

THAT the proposed response to the recommendations arising from the Scrutiny Review be approved.

Reasons

The Review produced a number of specific recommendations for consideration by the Executive which are ultimately aimed at improving day care provision for older people.

Considerations

- 1 Day services for older people commissioned or provided by adult social care have been the subject of joint review by the Adult Social Services Directorate and by a task group of members of the Adult Social Care and Strategic Housing Committee. The Terms of Reference for the Review were as follows:

This review covers Day Opportunities Services for older people commissioned by Herefordshire Council and provided under a Service Level Agreement. The review will cover the following:

- *To review the current use of day centre resources, and measure capacity against projected future need, as identified in the needs analysis carried out by the Council's Corporate Policy and Research Team in August 2006.*
- *To review the current range and quality of services and activities available, in line with guidance set out in the Green Paper, "Independence Well-being and Choice".*
- *To review the current range and quality of services and activities provided by comparator local authorities and identify models of best practice.*

Further information on the subject of this report is available from
Eleanor Brazil, Interim Director Adult Social Care, on 01432 383529

- *To consider the implications of Direct Payments, Individualised Budgets and self directed care*
- *To review the findings from consultation activity/engagement with stakeholders and service users.*
- *Following the review, to make recommendations to Cabinet about policy development.*

2 The Review Group also identified a number of desired outcomes as follows:

To make recommendations to Cabinet on remodelling Day Opportunities Services, to move away from traditional building based 'service driven' provision to a 'needs led' community-focused service and to clarify the extent of the role of social care in delivering this model. In particular: -

- *A remodelled Day Opportunities Service that would help address one of the major initiatives set out in the Adult and Community Services Divisional Plan 2007 – 2010, to move towards a preventative model of service provision.*
- *A new service model that would provide an opportunity to improve the Council's performance management targets and raise performance above its current one-star rating.*
- *A new service model that would provide a structure for early intervention, preventative services, and rehabilitation to reduce the number of crisis referrals to health and social care services.*
- *A new service model that would act as a signposting mechanism to other services.*
- *A new service model that would help alleviate the perceived increase in care need related to the above average increase in the older person population.*
- *A new service model that would help reduce levels of isolation by providing services in rural locations.*
- *A new service model that could be integrated with Learning Disability and Physical Disability day opportunities services.*

3 The Review Group report was presented to the Committee in June 2008. The full report is attached at Appendix 1 for information.

4 The specific recommendations and proposed actions arising from the review are attached at Appendix 2. As a number of the actions were already supported by the Adult Social Care Service Plan, progress to date is also reported.

Financial Implications

None immediately arising from the recommendations of this report.

Risk Management

The risk that the service model is not able to meet the future needs of service users is mitigated by the actions proposed in response to the review.

Alternative Options

To do nothing. This however would fail to deliver service improvements and efficiencies.

Consultees

Service Users
Providers
Staff

Appendices

- Appendix 1 – Review of the Modernisation of Day Opportunities Services Provided by Herefordshire Council Adult Social Care Report by the Adult Social Care and Strategic Housing Scrutiny Review Group
- Appendix 2 - Modernisation of Day Opportunities Scrutiny Review Action Plan

Background Papers

None identified.